Evaluation of Non-adherence to Anti-tuberculosis Treatment at a DOTS Clinic in Malaysia

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Abstract

Adherence to tuberculosis treatment is vital to prevent and control the disease from further progression into multiple complications. However, due to many reasons the adherence level is very poor among the tuberculosis patients. This study was aimed to assess the knowledge and perception of tuberculosis patients on anti-tubercular therapy and determine the factors that involved in non-compliance to tuberculosis treatment. The study was carried out for a period of 4 months at the DOTS clinics, among the patients who availed anti-tuberculosis treatment for at-least 2 consecutive months. A structured, validated questionnaire was used to gather relevant information pertaining to the study objectives. Among the 171 respondents, most (39.8%) were between 21 to 39 years old, 55.6% were male, 81% with secondary level of education and 48% had diploma level of education. Majority of the respondents were Malay (40.9%), Chinese (23.4%), Indian (22.2%), and others (13.5%). The mean percentage score of respondents on knowledge, attitude, and perception on tuberculosis treatment were 58.9±19.3 and 44.2±9.4, respectively. There were no significant differences in the scores on knowledge, attitude, and perception on tuberculosis with respondents' age, sex, education, ethnicity, marital and employment status. The knowledge, attitude, and perception towards TB treatment among the patients who regularly visit the DOTS clinics were moderate to good. However, there were many defaulters in the current TB therapy as many patients did not follow-up their treatment schedule and drop out in the early phase/month of the TB course due to lack of support from family and friends, and also the influence of social and community factors. These barriers need to be addressed in an emergency basis for the benefit of patient community.

Keywords: Adherence, Bacteria, DOTS clinic, Medication, Tuberculosis

1. Introduction

Tuberculosis (TB) is an important health problem in the world and the World Health Organization (WHO) estimates TB will be the leading causes of death and disability among the people living in rural and low economic group. As per WHO, TB related mortality will be 3 million annually and by 2020 the TB related death toll will reach more than one billion. Astonishingly, TB control is very poor in developing and under-developed countries where more than 80% of the cases are related to faster rate of re-emergence of the disease. It mainly impacts low-income countries where resources for healthcare management are severely restricted¹⁻³.

Adherence to TB treatment is very challenging as the duration of tuberculosis treatment is long and lot of

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medications related complications. Adherence to long term TB treatment is highly essential to obtain effective treatment outcome and to prevent TB medication resistant bacilli strain. Non-adherence to TB treatments has several consequences especially it affects the patient's socioeconomic and health conditions. Multi-drugresistant TB (MDR-TB) is one of serious problem among the tuberculosis patients that puzzling the global TB control program. For instance, the interruption during long term TB treatment even a single day of interruption has developed MDR-TB, which are 13 times higher than among those who did not interrupt their treatment⁴.

Compared to many other Asian and African countries, Malaysia has proved its efficiency in managing the TB outbreak several times. TB infection in Malaysia was a serious health problem with significant increasing number of infected persons, and high mortality rate. However, due to the implementation of preventive measure and effective solution by the government, the number of TB cases and deaths were reduced significantly. It shown a positive impact on reduction in the number of TB cases from 1970s to 1992⁵. However, there was an outbreak starting from 1992, the reported cases and the mortality rate has increased gradually. As per the Ministry of Health 2011 Annual Report, there were 19,337 TB cases with 1,557 TB related deaths in the country. Hence, it is vital to examine the route case of the problem and identify the challenges in the implementation of TB program. It would help in achieving WHO goal of full elimination of TB in the world by 2050⁶.

Adherence to TB treatment is considerably less among the local population as several studies mentioned that there were lack of knowledge, attitude, and perception on disease, transmission of infection and treatment among TB patients. In, University Malaya Medical Center (UMMC), the numbers of patients who were nonadherent to TB treatment increasing every year. Moreover, patients do not finish their treatment course fully and just ignore the treatment regimen. Hence, a study was aimed to assess the knowledge and perception of TB patients on TB treatment, factors that involved in non-compliance to TB treatment and, analyse the relationship between socio-demographic characteristics with knowledge and perception on TB treatment.

2. Methodology

2.1 Study Design and Setting

A quantitative descriptive cross-sectional study was carried out at the DOTS clinic and medical wards of a 1100 bed tertiary care hospital in Kuala Lumpur. The study was carried out for a period of 4 months from August to November 2019.

2.2 Study Population

All TB patients of either sex and above the age of 18, any ethinic groups, alert, rationally and mentally stable, and receiving anti-tubercular therapy at the DOTS clinic for at-least 2 months' period and who are willing to participate in this study were included, as they are able to give informed consent and able to understand and answer the questions provided to complete the survey on their own. The study participants were selected from TB patients who visited DOTS clinic and medical wards by adopting convenience sampling method.

The total number of patients who visit the DOTS clinic per month were approx. 200-300, and the sample size for the study was calculated based on 95% confidence interval with a margin of error that does not exceed ± 5 percent. The total sample were identified as 363, for the finite population of approximately 2500. However, due to the non-adherence to treatment, 171 were came for review and approached to participate in this study.

2.3 Research Instrument

A validated survey questionnaire was used in this study. It consists of 50 questions; Section-A consists of 6 questions on patients' demographics, Section-B consists of 12 questions to analyse respondents' knowledge on TB and, Section-C consists of 32 questions to analyse respondents' perception, attitude, and factors that contribute to TB medications non-adherence. This study questionnaire was validated among the faculty members and experts for its content's quality, readability, and reproducibility.

2.4 Reliability of the Questionnaire

To check the reliability and internal consistency of the questionnaire, a pilot study was carried out using 30 participants, in which they were excluded from the actual study. After the pilot study, no amendments were made in the questionnaire. The internal consistency of the questionnaire was tested using Cronbach alpha, it was ranged from 0.76 to 0.89 and the overall internal consistency was observed at 0.82 during the pilot study.

2.5 Data Collection and Analysis

Self-administered questionnaire was distributed to participants during their visit to DOTS clinic and the data was collected immediately after their visit to clinic. Patients were briefed on how to fill the information regarding their experience on TB treatment in the questionnaire form. This was done to ensure the data was accurate and free of errors. The collected data was then tabulated and analysed using SPSS 25.0.

2.6 Ethical Considerations

Ethical permission was obtained from research ethical review committee of MAHSA University and UMMC during the research process (MREC ID NO: 2019918-7843). Consequently, consents and agreement from participants was sought before issuing questionnaires and other instruments which needed for the research. The maintenance of confidentiality, privacy and anonymity of patient's records were done during the research process.

3. Results

3.1 Demographic Characteristics of Respondents

There was a total of 171 respondents in this study. Most (39.8%) of the respondents were between 21 to 39 years old, 55.6% were male, 81% had secondary level of education and 48% had diploma level of education. Most of the respondents were Malay (40.9%), Chinese (23.4%) and Indian (22.2%) and others (13.5%). Sixty-two percent respondents were married, 40.9% of respondents were unemployed. Among the working adults, 36.8%

were working in private sectors, around 11% each with government sector and self-employed. The demographic characteristics, education level and employment status of the respondents are presented in table 1 and 2, respectively

Table 1.Demographic characteristics of the
respondents (n=171)

Variable	Frequency	Percentage
Age		
Less than 20 years	9	5.3
20 - 29 years	33	19.3
30 - 39 years	35	20.5
40 - 49 years	24	14
50 - 59 years	29	17
60 years and above	41	24
Sex		
Male	95	55.6
Female	76	44.4
Ethnic group		
Malay	70	40.9
Indian	38	22.2
Chinese	40	23.4
Others	23	13.5
Marital status		
Single	62	36.3
Married	106	62
Divorcee	2	1.2
Separated	1	0.6

Table 2.Education level and working status of the
respondents (n=171)

Variable	Frequency	Percentage
Education level		
Primary	6	3.5
Secondary	81	47.4
Diploma	48	28.1
Degree	36	21.1
Employment status		
Government	19	11.1
Private sector	63	36.8
Self-employee	19	11.1
Unemployed	70	40.9

3.2 Assessment of Respondents' Knowledge, Attitudes, and Perception on TB Treatment

There were 12 items in the knowledge section of the questionnaire. Answers for each item were coded as 1 for correct answer and 0 for incorrect answers. Hence, the individual knowledge score was ranged from 0 to 12. For contributing factors, there were 32 items, again, the answers for each item were coded as 1 for positive response and 0 for negative response; the positive response include strongly agree and agree, whereas the negative response include strongly disagree, disagree and neutral. Hence, the individual contributing factors score ranged from 0 to 32. The mean percentage results are shown in table 3.

3.3 Association Between Knowledge Score and Demographic Characteristics

The skewness for both variables (knowledge and contributing factors) values are less than 2 and kurtosis value are less than 7. Hence, the distributions are normal. Since, attitude and contributing factors score was distributed normally, the associations between demographic characteristics were tested using parametric test one-way ANOVA for 2 groups. The results are shown in table 4. There were no significant differences in knowledge and contributing factors by any of the demographic characteristics.

There were no significant differences in knowledge score by age (p=0.965), gender (p=0.611), education (p=0.512), ethnicity (p=0.178), marital status (p=0.936) and employment status (p=0.318). For age, the mean percentage score for those who between 20 to 29 years old (60.35 ± 20.73) was significantly higher compared to other age groups. The knowledge score among the gender and education showed not much difference in their knowledge level and it is not statistically significant. Among the respondents, Indians (53.28 ± 21.53) had comparatively less knowledge on TB educations compared to other races. No statistically significant difference in knowledge

Table 4.Comparison of knowledge and contributing
factors scores with demographic
characteristics

Variable	Skewness	Kurtosis
Knowledge	-0.303	0.140
Contributing factors	0.762	3.181

were observed with the level of education among all the respondents.

There were no statistically significant differences in knowledge on contributing factors were observed by age (p=0.842), gender (p=0.851), education (p=0.100), ethnicity (p=0.407), marital status (p=0.404) and employment status (p=0.476). The knowledge on contributing factors was high among the respondents who aged 60 years and above (60.16 ± 18.95). No difference in knowledge on contributing factors were observed between the sex, however the score was high among the degree holder (47.13 ± 11.55), other ethnic group (47.28 ± 7.194) and divorced (53.12 ± 8.838).

The comparison of positive and other responses for the individual items of the TB knowledge assessment questionnaire was carried out and the results are presented in table 5. Moreover, the comparison of knowledge of respondents on the contributing factors of TB, its resistance and non-adherence to TB treatment also carried out, the data are presented in table 6 and 7.

4. Discussion

4.1 Relationship with Demographic Factors and Knowledge on Adherence of TB Treatment

TB is a communicable disease caused by different types of mycobacterium species. The prevalence and incidence of TB is high in people dwelling in rural and under-developed area as they do not come to the health clinics on time for treatment⁷⁻⁹. According to WHO, the incidences more in Asian and African countries. Even

Table 3. Mean percentage score of respondents on knowledge, attitude, and perception about TB treatment

Variable	Mean%±SD	Median (IQR)	Minimum	Maximum
Knowledge	58.9±19.3	58.3(33.3)	0	100
Attitude & Perception	44.2±9.4	44.8(12.5)	21.9	90.6

No	Items	Positive response n(%)	Other responses n(%)
1	'TB disease is caused by germ/bacteria'	148(86.5)	23(13.5)
2	'TB disease can be caused by tobacco smoking'	63(36.8)	108(63.2)
3	'TB is transmitted by infectious droplet spread by infected person, during coughing and sneezing'	121(70.8)	50(29.2)
4	'TB can transmit through, sharing eating utensil, kissing and shaking hand'	52(30.4)	119(69.6)
5	'TB can be prevented from transmission by covering mouth and nose during coughing and sneezing, appropriate sputum dropping, opening windows in home and in car while traveling'	136(79.5)	35(20.5)
6	'The main TB symptoms are cough > 2 weeks, chest pain, heavy night sweating, appetite loss, weight loss, extreme tiredness or fatigue and coughing up blood with sputum'	127(74.3)	44(25.7)
7	'There is effective medical treatment for TB disease'	124(72.5)	47(27.5)
8	'If treated properly, TB disease is curable'	123(71.9)	48(28.1)
9	'TB treatment is received in front of health care worker or somebody assigned to observe the treatment for 2 months'	97(56.7)	74(43.3)
10	'TB medication is taken in home while coming per month for drug refill and check-up during continuation phase'	114(66.7)	57(33.3)
11	'If develop any side effect cause by TB medication, I can stop to take the medication even treatment duration has not been completed'	55(32.2)	116(67.8)
12	'Once develop side effects of medication, one has to stop the TB treatment'	49(28.7)	122(71.3)

Table 5.	Comparison of positive an	nd other responses for t	the individual items of the	knowledge on Tuberculosis
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Table 6. Comparison of responses for the individual items of the contributing factors of tuberculosis non-adherence

No	Items	Mean±SD	Strongly Disagree n(%)	Disagree n(%)	Neutral n(%)	Agree n(%)	Strongly Agree n(%)
1	'If not treated properly, both medication susceptible and resistant types of TB cause serious health problems'	3.71±1.187	9(5.3)	16(9.4)	50(29.2)	37(21.6)	59(34.5)
2	'If I don't follow prevention methods correctly, TB is highly contagious disease which can infect my whole family members'	4.18±0.974	2(1.2)	15(8.8)	11(6.4)	65(38)	78(45.6)
3	'If we don't complete our treatment correctly, we may again get sick from TB disease'	4.08±1.122	7(4.1)	11(6.4)	25(14.6)	45(26.3)	82(48)

4	'TB is the highest killer infectious disease globally despite of having an effective treatment'	3.57±1.251	16(9.4)	11(6.4)	57(33.3)	34(19.9)	53(31)
5	'Retreatment of TB disease increases risk of developing side effects of medication'	3.16±1.366	32(18.7)	14(8.2)	56(32.7)	32(18.7)	37(21.6)
6	'If symptoms, due to TB disease disappear during treatment, stopping treatment is possible, even if the duration of treatment is not completed'	2.62±1.347	55(32.2)	25(14.6)	30(17.5)	52(30.4)	9(5.3)
7	'TB medications can weaken our immune system protection'	2.75±1.269	40(23.4)	27(15.8)	55(32.2)	33(19.3)	16(9.4)
8	'Coming every day for treatment is not necessary at all'	3.18±1.493	44(25.7)	7(4.1)	33(19.3)	49(28.7)	38(22.2)
9	'TB treatment appointment time is not convenient for TB patients'	2.21±1.273	63(36.8)	54(31.6)	23(13.5)	15(8.8)	15(8.8)
10	'Taking TB medication taking in front of health care worker/ treatment supervisor is not necessary at all'	2.63±1.346	50(29.2)	30(17.5)	41(24)	33(19.3)	17(9.9)
11	'TB patients are not responsible to take their TB medication correctly'	2.27±1.333	75(43.9)	18(10.5)	49(28.7)	14(8.2)	15(8.8)
12	'I do not disclose my TB disease to anyone as fear of others talking bad about me'	3.05±1.479	37(21.6)	27(15.8)	42(24.6)	21(12.3)	44(25.7)
13	'I don't like to be seen in TB clinic by somebody who knows me'	2.18±1.190	63(36.8)	49(28.7)	36(21.1)	12(7)	11(6.4)
14	'People connect TB disease with HIV; therefore, I don't like to come here daily'	2.27±1.188	60(35.1)	39(22.8)	45(26.3)	19(11.1)	8(4.7)
15	'Support from family, friends and community is very important to follow TB treatment correctly'	3.91±1.303	13(7.6)	16(9.4)	27(15.8)	33(19.3)	82(48)

16	'The Healthcare worker in TB treatment poor communication has made me stop coming for treatment'	2.02±1.341	91(53.2)	30(17.5)	20(11.7)	15(8.8)	15(8.8)
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 Table 7.
 Comparison of responses for the individual items of the contributing factors of tuberculosis nonadherence

No	Items	Mean±SD	Strongly Disagree n(%)	Disagree n(%)	Neutral n(%)	Agree n(%)	Strongly Agree n(%)
17	'I found that Healthcare provider is unfriendly and avoid seeing patient'	1.66±1.133	113(66.1)	29(17)	12(7)	8(4.7)	9(5.3)
18	'High cost of transportation to healthcare facility is affecting the completion of my TB treatment'	2.74±1.144	30(17.5)	41(24)	51(29.8)	41(24)	8(4.7)
19	'Inability to gain permission from workplace to attend clinic appointments has interrupted my TB treatment'	3.09±1.386	28(16.4)	33(19.3)	44(25.7)	27(15.8)	39(22.8)
20	'My family insisted me to interrupt my treatment and advise me to go for holy water'	2.25±1.275	70(40.9)	31(18.1)	36(21.1)	25(14.6)	9(5.3)
21	'Traditional medication is the one I like to take than TB drugs'	2.17±1.256	72(42.1)	34(19.9)	43(25.1)	8(4.7)	14(8.2)
22	'My friends influenced me not to take TB treatment'	2.01±1.181	79(46.2)	45(26.3)	20(11.7)	21(12.3)	6(3.5)
23	'My personal emotional conditions such as depression, motives, sadness, anger etc. obliged me to interrupt my treatment correctly'	3.15±1.122	23(13.5)	33(19.3)	24(14)	78(45.6)	13(7.6)

24	'Forgetfulness is the reason for interruption of my TB treatment'	3.26±1.196	16(9.4)	37(21.6)	24(14)	74(43.3)	20(11.7)
25	'TB treatment could enhance my quality of life'	2.96±1.384	42(24.6)	17(9.9)	40(23.4)	49(28.7)	23(13.5)
26	'If I take my medication properly, I will not develop medication resistant types of TB'	3.87±1.208	10(5.8)	14(8.2)	35(20.5)	42(24.6)	70(40.9)
27	'If I get treated for TB correctly, TB could not spread to my family members'	3.97±1.348	16(9.4)	16(9.4)	13(7.6)	38(22.2)	88(51.5)
28	'If I complete my treatment correctly, TB could not relapse to me, and I am free from retreatment'	3.31±1.588	40(23.4)	19(11.1)	17(9.9)	38(22.2)	57(33.3)
29	'If I take my TB medication properly, my health will be recovered slowly'	3.98±1.090	8(4.7)	12(7)	19(11.1)	69(40.4)	63(36.8)
30	'If I take TB treatment properly, I will not die because of TB'	3.99±1.176	13(7.6)	8(4.7)	16(9.4)	64(37.4)	70(40.9)
31	'Community supports motivate me to complete my treatment correctly'	4.09±1.283	9(5.3)	20(11.7)	19(11.1)	22(12.9)	101(59.1)
32	'Health care worker support and good communication motivate me to complete my treatment correctly'	4.28±1.053	2(1.2)	16(9.4)	17(9.9)	33(19.3)	103(60.2)

though WHO promotes many schemes to eradicate TB, the existence is more common in malnourished people. Few of the respondents in a study conducted by Cherinet *et al.*⁷ emphasized that they had experience food shortage during the treatment and hence they failed to comply with regular medications.

In this study, TB is more common in adult who are less than 40 years of age and male. This may be due to the lifestyle changes especially smoking, is very common among the people in this age group. Moreover, the incidences are common in people with secondary level of education who were Malay. Inadequate knowledge about communicable diseases among the particular race plays pivotal role in spreading of the disease. This finding is similar to a study where most of the TB patients are male (47%), with mean age of 35 years, employed and had completed secondary education (42.7%)¹⁰. Many respondents in study thinking that TB is most likely caused by a germ through infection, more over they also believe that stress increase the chance of getting infection¹¹⁻¹³.

Living with more people in the joint family setup, is one of the contributing factors for the spread of the disease. Economy of people also play a role in this spread of disease especially people working private sector for low income and unemployed who unable to meet the day-to-day expenses in addition to the continuous treatment of TB. Several studies mentioned that financial insecurity of patients or job loss is directly linked with non-adherence to prescribed medication therapy^{7,11,14}.

4.2 Relationship with Knowledge on Tuberculosis and Medication Adherence

Assessment of knowledge about TB and its contributing factors are utmost important to prevent the spread of disease among the global population. This study was an attempt to gather information about the TB and the factors that contribute the spread of disease among the multiracial society may bring an alert in the future. Knowledge play major role in eradicating the disease through enhanced attitude and perception of particular disease and its complications. The knowledge of TB among the respondents was above the average but not at appreciable level. This is similar to study stated that the total TB knowledge is significantly and positively correlated with medication adherence¹⁵⁻¹⁸. Government

initiation in bringing up the knowledge of TB among its population is highly essential in the current scenario.

4.3 Relationship with Attitude and Perception on Tuberculosis and Medication Adherence

Attitude and perception are directly correlating with the perceived knowledge on a particular disease or condition. It is directly proportional to the knowledge and practice. As our respondents scored just above the average on knowledge components, the mean score of respondents on attitude and perception was below 50 percent. This is an alarming situation, the poor attitude and perception towards TB treatment may enhance the spread of disease among the population and this may lead to poor quality of life. People with much more perceived attitude will improve the aim of DOTS therapy in eradicating the disease.

Comparison of knowledge of TB using respondents' demographic characteristics revealed that, there is no significant difference among the age group, sex, educational level, ethnicity, marital and employment status of the respondents. This is in accordance with several other studies, the respondents shown no significant difference in their knowledge of TB and its treatment^{14, 19, 20}. However, the people living in urban area had more knowledge on TB and its treatment which shown a significant reduction in the number of TB cases over years. These problems need to be addressed in emergency basis through appropriate awareness program on TB emphasizing the importance of adherence to TB treatment.

4.4 Relationship with Knowledge of Contributing Factors of Medication Non-Adherence to Anti-Tuberculosis Therapy

The knowledge on contributing factors of TB and dropout from TB treatment were compared with the respondents' demography revealed that no significant difference in knowledge of contributing factors across all age group, sex, educational level, ethnicity, marital and employment status of the respondents.

The lack of awareness on contributing factors is a serious problem in the society as it may spread the disease drastically and burden the country's economy. Furthermore, it affects the quality-of-life TB patients and increases the length of TB treatment as well as produce resistance to the TB treatment. This can be addressed or nullified through appropriate awareness program to the community where they have lack of knowledge on TB and its contributing factors. Healthcare providers including physicians, nurses, and pharmacists as well public can play a vital role in spreading the information about the importance of TB treatments and adherence to TB treatments.

Even though people in our study aware of the causative organism of TB and its transmission, they have lack of knowledge in contributing factors especially the role of smoking in TB. Most of the respondents were not aware of the deteriorating problem of smoking in TB. Smoking will adversely affect the mechanism of TB drug and impair the immunity in TB patients. This may delay the curability of the illness and worsen the condition; this may intern reduce the outcome of TB treatment.

Most of the respondents knew the methods of prevention of TB transmission by covering mouth and nose during coughing and sneezing and appropriate sputum dropping. Many were aware of the symptoms, treatment, and the curability of TB, however they had poor knowledge on the transmission of TB through sharing eating utensils, kissing, and shaking hands with TB patients. Having close contact with TB patients, may ease the transmission of TB to one another. Droplet infection, droplet nuclei and close contact with TB patients by shaking hands, kissing, and sexual intercourse may spread the disease to others. Our respondents have poor knowledge on the common method of TB transmission. This is an alarming situation need immediate attention to improve the knowledge among TB patients. The awareness can be created among the TB patients through appropriate education, awareness campaign and counselling. This is contrary to a study where the respondents' TB patients, had adequate knowledge on TB. Knowledge on TB among the tuberculosis patient is very essential to adhere with their TB regimen and to prevent spreading of TB to others.

Only one third of respondents said they need to stop TB medications while experiencing any side effects, whereas almost 70 percent said stopping TB medications during the course of treatment may adversely affect the therapeutic aim of TB management. The treatment for any illness needs to be stopped and seek immediate medical attention while experiencing any unwanted or serious side effects as it may prevent the further worsening of patient's health. Continuing treatment along with serious side effect may endanger patient's life and increase the healthcare costs.

Many of our respondents not aware that if TB is not treated properly it may cause resistant to TB treatment and the global mortality related to TB infections. More than two-third of the respondents aware if prevention method is not followed properly, TB may affect the entire family member, and also, they will fell sick again from TB disease. More than half of respondents believe that the retreatment of TB may increase the risk of developing side effects of medication.

Most of the respondents disagree if symptoms of TB disappear during treatment; stopping treatment is possible even if the duration of treatment is not completed. Continuing TB treatment and completion of TB regimen course is highly essential to prevent further complications and to get complete recovery from TB infection. The findings are similar to a study where half of the respondents agreed to continue the TB treatment and completed the full course of TB regimen⁷. However, in our study many defaulters were observed, and they were not willing to complete the full course of treatment for various reasons. Stopping treatment in its halfway is highly dangerous and it may produce resistant to TB drugs and spread the disease to other healthy people.

Many respondents were not aware and believe that TB treatment can weaken their immune system production. This may be one of the reasons for more defaulters in our study setup. This can be prevented by appropriate education on TB treatment, its benefits and risk of discontinuing TB regimen. Adequate educational and counselling interventions may increase the success rate of completion of TB treatment, but the extent of its benefit depends on the nature of intervention and the population²¹.

We analysed the factors responsible for discontinuing the treatment among the defaulters and found that there are several factors which contributes tremendously to drop out from the current course of treatment. Many were drop out in the beginning of the treatment as they feel that coming every day for treatment is not necessary at all and some feel that the appointment time is not convenient for them. This is similar to a study there were many drop out from the treatment as they feel daily visits impose financial burden to patients and families as well as healthcare system in terms of human resource requirements¹⁰.

Around one third of the respondents feel the transportation cost to the clinic is very high, unable to obtain permission from their workplace to attend DOT clinic and family member interruption during the treatment period to go for holy water and traditional medicines. Also, many respondents in the current set up believe talismans, kavacha and mantra works well for getting speedy recovery from any disease or conditions. This may be due to lack of number of DOTS clinic in the high dense population of Klang Valley, and many believed that traditional medicines work better than conventional allopathic medicine. Religious and ethnic believes also play major role when seeking treatment for any conditions in the locality. Participants in a study believed that getting traditional healing before starting anti-TB medications, during and after TB therapy is effective, took shorter treatment period and keep them away from bad spirits and obtained at affordable costs7.

Another study also stated that affordability of travelling daily to the DOTS clinic is a challenge in a context of widespread unemployment¹⁰. Even though DOTS therapy available at free of cost, the indirect cost of transportation, getting permission from the workplace to avail treatment at DOTS clinics also impact the respondent's adherence to the treatment.

More than half of the respondents feel that taking TB medications in front of HCP is not necessary at all and same number feel that it is not patient's responsibility to take their TB medications correctly. As per WHO, TB patients are advised to take their medications in-front of a healthcare workers to ensure that the medication was administered to the patient every day to prevent further progression of TB and to ensure patient compliance to their therapy. This is very essential to eradicate the TB disease and make sure the problem is under control among the community. Moreover, taking TB medication regularly and on-time is the responsibility of every TB patient and the current findings reveal that they lack in knowledge about the TB patient's role in DOT therapy. This must address through extensive awareness program on DOT therapy as well as the role of patients in DOTS therapy.

Many of our respondents do not disclose their condition to anyone as fear of talking bad or bullying about them and many would not like to be seen on the TB clinic by somebody who knows them. This is also one of the contributing factors among the defaulters to drop out from the treatment as they do not want to expose them as a TB patient and public may misinterpret TB with HIV. The participants in a study believed that by adhering to TB treatment bring them out of TB stigma before others knew they had tuberculosis¹¹.

Even though, they feel shy to expose them as TB patient to others, they expect adequate support from family, friends, and community. This is similar to a study; the family and social support is quite important predictor for the continuation of TB treatment and to control the spread of disease in the community¹⁴. Many respondents said they receive adequate support and communication from the healthcare workers, and the HCPs are very friendly. This is very important for the success of DOT therapy and to ensure patient compliance to bring up the health of the TB patients.

Communication plays a vital role in disseminating the information to patients whereas poor communication either from or healthcare provider may lead to nonadherence to anti-TB therapy. A study mentioned that a patient with fair and good communication has higher compliance rate compared to poor communicator. Appropriate communication from the medicine dispensers about the use of medication, associated side effects, and importance of treatment adherence reduces the number of drop out from the treatment¹⁹.

More than half of the respondents in our study feel depressed, sadness, anger and less motivated to continue the treatment and forgetfulness was one of the main factors to not complying with regular treatment. This is an alarming situation where the people who receive TB treatment are getting depressed, feel sad and anger. This must be nullified in an emergency basis otherwise; it may bring changes in personal emotional conditions. Psychological counselling can be given to the patients to improve their emotional well-being and to increase medication adherence. This is a similar to study by Karuniawati et al.20 where the respondents said forgetfulness, lack of motivation and social support are the main reason for not complying the treatment. However, the compliance rate was doubled after appropriate intervention was given.

Adherence to anti-tubercular therapy is very essential to prevent further progression of the disease and to improve quality of life of TB patients. A regular and periodical awareness programme in terms of campaign or workshops emphasising the complications of TB, different types of TB treatment, benefits of adhering to TB treatment, complication of non-adherence, should be provided to TB patients and to their caregivers, which will certainly improve the outcome of TB treatment. There were many problems in the implementation of comprehensive TB intervention program as lack of support from healthcare providers in terms of communication, delivery and administration of medication leads to failure of the program and elevation of non-adherence to treatment. However, nurses can play a vital role in the effective implementation of TB intervention program as they were the immediate point of contact for patients. Conversely, due to lack of time, lack of interest, and fear of infection, the nurses could not turn up. The study recommends all healthcare providers especially nurses to play their vital role in educating the tuberculosis patients about the disease, transmission of infection, management, and importance of compliance to treatment, complications of reinfection and multi-drug resistance. Thereby, we can reduce the number of defaulters and improve quality of life of tuberculosis patients.

The findings may not be the overall reflection as the study was surveyed in a short period of time. This study was conducted in a single organization in teaching hospital, which may limit the generalize of the study findings to all healthcare setting.

5. Conclusion

The knowledge, attitude, and perception towards TB treatment among the TB patients who regularly visits the DOTS clinics are moderate to good. However, there are lot of defaulters in the current study site as many TB patients did not follow-up their treatment schedule and drop out in the early phase/month of the TB course. The main reason for non-adherence to TB medications are family, friends, social and community influence during their treatment period. This can be nullified through appropriate educational intervention to TB patients on regular and periodical basis in the first few weeks of their DOTS therapy.

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7. Conflict of Interest

The researcher has no potential conflict of interest to declare.

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