

# THE JAPANESE TRANSFORMER INDUSTRY A CASE STUDY OF ITS COMPETITIVENESS

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## **ABSTRACT**

*Transformers are one type of magnetic component used in relevant structures like power Switch supplies. Transformers are the necessary parts in all products involving electricity, for the alteration of current voltage during the processes of power generation, transformation, transmission and distribution .Relevant discussions in Japan concerning transformers have centered on power industries and power systems. Transformers for household and business use are mostly categorized under electronics-related industry, one of the ten major consumer electronics industries (most of the mare middle and small-sized firms).Relevant literatures primarily focus on the study of related technology, with little attention paid to the competitive edge and future prospects of transformer-related industries. Case studies indicate that Japanese enterprises are disappointed with the governmental efforts and assistance directed to the improvement of existing technologies. As the executive director of one of the transformer associations in Japan pointed out, no advancement has been shown in this technology for nearly the last 20years. Most companies can improve themselves only in reaction to errors; the lack of specialized knowledge derived from research strongly decreases the industry's progressive power and postpones its development. Japan has lagged considerably behind Europe and the US in this aspect. The transformer companies in Japan will have great difficulty in cultural and language communication if they invest in foreign countries. In this study, experts and scholars in the fields of industry, government and academia are interviewed. Questionnaires are issued to the object companies and a comparative case study is conducted to analyze the influencing factors on the competitive edge and strategies in Japan in the hope that an effective reference for improving industrial competitiveness can be available for the government and the companies*

## **KEYWORDS**

*Competitiveness; Japan, Transformer Industry, Competitiveness, Competitive Advantage, Collaboration.*

## **1. INTRODUCTION**

According to [8], strategies for business operation include three factors: categories, resources and networks. Categories include markets, business activities (value chains), landforms and scales of businesses. Resources mean to create and accumulate core value of business, include tangible assets, in tangible assets, abilities of employees and power of organizations. Networks mean the series of business activities from getting materials to do marketing, include suppliers, the other manufacturers in the same industry, the other firms in different industry and strategic constituency.

The Japanese industries are facing two fold stresses from both internal and external business environments. Not only the governments 'attitudes and policies affect the growth and development of industries, but also industries 'structures and unbalanced supply and demand systems push industries relocations overseas or pull industries back to mother countries. In an

industry, while most of its suppliers and customers go overseas, In order to save cost (including export and import trading costs, exchange rates, taxes, surcharges, etc.) to compete, firms have to try to adjust their strategies to adapt the complex environment. Moreover, monetary policies, flexible exchange rates (especially RMB funds affect Japan obviously), and (foreign) trade policies are seriously effect advantages or dis-advantages for firms. Nevertheless, products are nearly customizations: small quantities and various specifications. In order to satisfying customers, standard products are made overseas and customizations tend to be come made in hometown [19].

According to Porter, in his book of "Competitive Advantage (1985)[12,13]", five forces model is a framework for an industry to estimate competitiveness and to plan the strategies. And his value chain can be used to for identify a firm 'score competencies and distinguish those value chain activities that drive competitive advantage. Industry is a kind of process to delimit to classify firms with different internal structures. From the view of strategy, while the differences between firms are huge, it could be classified to be another industry. As an example, while an industry in one country is noticed by the government; however, it might not be a notable for other country or even not exist. It is because very country has its special culture, history and nature resources, etc. Regarding industry, many scholars identify that firms (manufacturers) with substituted products/services or similar products/services which could be sold to customers could become an industry. William G. Shepherd (2004) [18] points out that an industry is a market; it provides supplier and customers a stage to offer.

Manufacturing includes all steps necessary to convert raw materials, components, or parts into finished goods that meet a customer's expectations or specifications. Manufacturing commonly employs a man - machine setup with division of labor in a large scale production. Information, communication and consumer electronic devices are changing with each passing day and toward to the tendency from 3C (computer, communication, consumer electronics) integration to IA (information appliance).

3C products are the most rapid developing industries in both Japan and Taiwan. And every 3C products need transformers for the alteration of current voltage during the processes of power generation, transformation, transmission and distribution. Transformer industry has the specific characteristics of every 3C products need transformers.

## **2. LITERATURE REVIEW**

### **A. M.E. Porter's Five Force**

The first fundamental determinant of a firm's profitability is industry attractiveness. In any industry, whether it is domestic or international or produces a product or a service or not, the rules of competition are embodies in five competitive forces: the entry of new competitors, the threat of substitutes, the bargaining power of buyers, the bargaining power of suppliers, and the rivalry among the existing competitors [11].

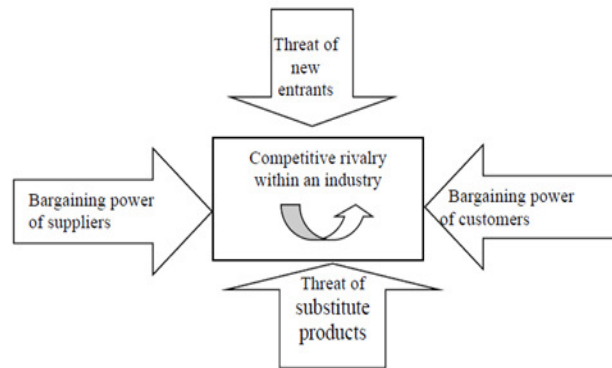


Fig.1 Michael E. Porter's Five Forces Analysis [11]

These five competitive forces determines the ability of firms in an industry to earn, on average, rates of return on Investment in excess of the cost of capital.

1. The threat of substitute products: buyer propensity to substitute, relative price performance of substitutes, buyer switching costs, and perceived level of product differentiation.
2. The threat of the entry of new competitors: the existence of barriers to entry, economies of product differences, brand equity, switching costs, capital requirements, and access to distribution, absolute cost advantages, expected retaliation by incumbents and government policies.
3. The intensity of competitive rivalry: number of competitors, rate of industry growth, intermittent industry over capacity , exit barriers, diversity of competitors, informational complexity and a symmetry, fixed cost allocation per value added, level of advertising expense, and sustainable competitive advantage through improvisation.
4. The bargaining power of customers: buyer concentration to firm concentration ratio, degree of dependency upon existing channels of distribution, bargaining leverage, buyer volume, buyer switching costs relative to firm switching costs, buyers information availability, ability to backward integrate, and buyer price sensitivity.
5. The bargaining power of suppliers: supplier switching costs relative to firms witching cost, degree of differentiation of inputs, presence of substitute inputs ,supplier concentration to firm concentration ratio, employee solidarity, threat of forward integration by suppliers relative to the threat of backward integration by firms, and cost of inputs relative to selling price of the product.

Competitiveness grows fundamentally out of a value a firm is able to create for its buyer to exceed the firm's cost of crating. Value is what buyers are willing to pay, and superior value stems from offering lower prices than competitors for equivalent benefits or providing unique benefits that more than offset a higher price. According to Porter (1998), there are two types of competitive advantage: cost leadership and differentiation. Firms can gain a cost advantage or by differentiate themselves to competeing lobal. Firms have to broad scope and serve many industry segments, and may even operate in related industries, later, firms' breadth are often important to their cost advantages. The sources of cost advantage are varied and depend on the structure of the industry. They include the pursuit of economies of scale, proprietary technology, preferential access to raw materials, government's rules, and production technology (include defection ratio, tolerances, etc.)Ina differentiation strategy, firms seek to be unique in their industry along some dimensions that are widely valued by buyers. The select one or more attributes that many buyers

in an industry perceive as important, and uniquely positions themselves to meet those needs. They are rewarded for their uniqueness with premium prices. Differentiation can be based on the product itself, the delivery system by which it is sold, the marketing approach, and abroad range of other factors. Competitiveness in one individual industry can be strongly enhanced by inter-relationships with business units competing in related industries, if these inter-relationships can actually be achieved. Inter-relationships among business units are the principal that means by which a diversified firm creates value, that provide the under pinning for corporate strategy. Competitive strategy is on industry structure and competit or analysis in a variety of industry environments, through it contains many implications for competitive advantage.

According to Colin Leys (2001)[2], the International development of financial markets, of technology and of some manufacturing and services bring firms a new set of limitations on the freedom of action of nations. To survive, nations and firms must increasingly "manage" national politics in such a way as to adapt them to the pressures of trans-national market forces.

## B. Diamond Model

Michael E. Porter's diamond model is a classical theory of national advantage. He introduces the diamond model in his book, *The Competitive Advantage of Nations* in 1990[14]. He uses a diamond shaped diagram as the basis of a framework to illustrate the determinants of national advantage. The effect of one point depends on the others. Factor disadvantages will not lead firms to innovate unless there is sufficient rivalry. Porter's diamond model is as follows.

1. **Factor Conditions:** A country creates its own important factors such as skilled resource and technological base. Moreover, the amount and cost of capital resources that are available in the banking and finance sectors, and the type, quality, and user cost of nation; infrastructures, must also be considered. After interview the factor conditions skills which mean that how to getting news kills from European and how to using R&D to make the structures to be easy to bulk producing re respected.
2. **Firms' Strategy, Structure, and Rivalry:** Local conditions affect firm strategy; and local rivalry forces firms to move beyond basic advantages that the home country may enjoy, such as low factor costs.
3. **Demand Conditions:** The nature of demand for products or services at home and the degree of sophistication of buyers, such as the compositions of demand in the home market.
4. **Related and Supporting Industries:** When local supporting industries are competitive, firms enjoy more cost effective and innovative inputs.
5. **Government's Role:** Encourage companies to raise their performances and stimulate early demand for advance products. This force and "the rule of change (chance of events)" are identified as two outside forces.

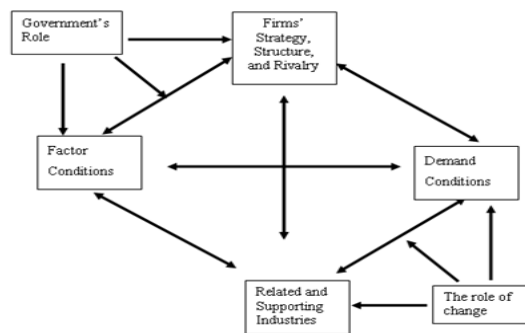


Fig. 2 Michael E. Porter's Diamond Model [14]

Dunning (1993) points out that in the 1990s, an increasing proportion of the assets of firms in a particular country are either acquired from or are located in, another country. For firms having a large proportion of their operations outside

Both external and internal factors are considered in this model. The factors are distinguished as follows:

**External factors:**

- Government's attitude: extend from diamond model
- Internationalization: extend from diamond model

**Internal factors:**

- Core value of the industry: extend from value chain
- Internal management: extend from value chain

H1: The factors of competitiveness (4 factors) affect the Strategic options (5 items).

H1-1: Government's attitude affects the strategic options (5 items).

H1-2: The level of internationalization affects the Strategic options (5 items).

H1-3: Core value of the industry affects the strategic Options (5 items).

H1-4: Internal management affects the strategic options (5 items).

And "strategies" includes selection of example to learn from, relations with suppliers, relations with other manufacturers in the same industry, relations with customers and relations with the other industries are involved in both external and internal factors. By questionnaires, this research attempts to find while the firms do "what kind of strategies" with "which parties" will bring "what kind of performance on competitive advantages" for the firms. This research not only aims to find competitiveness of the Japanese transformer their home base it is ludicrous to suggest that their competitive position rests largely upon the strength of the diamond in the home base, although their initial move abroad might have been based on those advantages. The echoes the comments of many reviewers and suggests that the diamond model should at least be reappraised and amended.

Tender relay for most of the products and services to customers are the main generators of value added in any country. Innovations made by employees that give an organization the sustained growth its needs and enhance competition (Popescu Delia Mioara, 2010) [10].

### 3. METHODOLOGY

Based on in-depth interview with CEOs and "five force and diamond model" the model of this research is designed as below (figure 3).

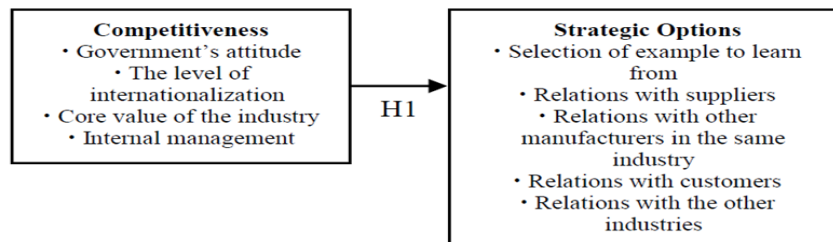


Fig. 3 The model of this research

**External factors:**

- Government's attitude: extend from diamond model
- Internationalization: extend from diamond model

**Internal factors:**

- Core value of the industry: extend from value chain
- Internal management: extend from value chain

H1: The factors of competitiveness (4 factors) affect the strategic options (5 items).

H1-1: Governments' attitude affects the strategic options (5 items).

H1-2: The level of internationalization affects the strategic options (5 items).

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#### **4. ESTIMATION RESULTS**

On Jan. 2015, the survey is sent to the manufacturers and 56 effective returns are returned.

Table 1 Descriptive Statistics of the Japanese Transformer Manufacturers

Back ground Information of Objects		Case Number	Percentages	
The level of internationalization(plural elections)	<b>Export area</b>	22	20.55%	
	North America	30	<b>28.04%</b>	
	The Middle and South America	13	12.15%	
	China	9	8.41%	
	Taiwan	5	4.67%	
	North eastern Asia Europe	26	24.30%	
	Oceania Africa	1	0.94%	
	The Middle East Area	0	0.00%	
	India	0	0.00%	
		1	0.94%	
	<b>Export ratio</b>	43	<b>76.78%</b>	
	Les than 10%	8	14.29%	
	10% less than 30%	3	5.36%	
	30% less than 50%	2	3.57%	
	50% less than 80%			
	<b>Your company have had plans for international expansion</b>	24/56	42.86%	
	<b>Your company have no plan for international expansion in the</b>	32/56	57.14%	
	<b>Ratio of local procurement of raw materials:</b>			
	Les than 10%	36	<b>64.29%</b>	
	10% less than 30%	6	10.71%	
	30% less than 50%	2	3.57%	
	50% less than 80%	7	12.50%	
	Over 80%	5	8.93%	
Positions: Product marketing (plural)	High quality ,high price	12	21.43%	
	High quality ,medium price High quality ,low price Medium quality, medium price	21	<b>37.50%</b>	
		5	8.93%	
		18	32.14%	
	Low quality, low price	0	0.00%	
Company established year	Before 1979	47	83.93%	
	1980-1999	4	7.14%	
	After 2000	5	8.93%	
Personal information	Ages	Over 61 yearsold	12	21.43%
		51-60 yearsold	21	<b>37.50%</b>
		41-50 yearsold	18	32.14%
		31-40 yearsold	4	7.14%
		21-30 yearsold	1	1.79%
	Gender	Male	56	<b>100.00%</b>
		Female	0	0.00%
	Personal income in 2008 (the prices commodities between Japan and Taiwan are different)	Over JPY 10 million	19	33.93%
		JPY 5 million~10 million	23	<b>41.07%</b>
		JPY 4 million~5 million	6	10.71%
JPY 3 million~4 million		5	8.93%	
JPY 2 million~3 million		2	3.57%	
Below JPY 2 million	1	1.79%		

College department	Engineering and science	31	55.36%
	Business	17	30.36%
	Humanistic and social science	8	14.28%
Seniority of the current company	Over 30years	17	30.36%
	20-30years	20	35.71%
	10-20years	8	14.28%
	5-10years	7	12.50%
Position	Below 5years	4	7.15%
	CEO/President/General manager/Vice general manager	45	80.36%
	Manager/Assistant manager/middle-high level manager	6	10.71%
	The others (assistant)	5	8.93%

The objects of this research are SMEs, and the capital of SEMs in Japan is JPY 300 million. Because the questionnaire surveys are sent to CEOs/presidents/general managers directly, most of the CEOs of the Japanese companies are males; the result shows that gender is 100% male. About the Cronbach's  $\alpha$  Coefficient of the variables, they are showed in Table 2.

Table 2 Cronbach's  $\alpha$  Coefficient of the Variables

Items	Cronbach's $\alpha$ Coefficient
•Government's attitude	0.939
•Core value of the industry	0.707
•Selection of example to Learn from	0.706
•Relations with suppliers (except question 2)	0.551
•Relations with other Manufacturers in the same industry	0.526
•Relations with customers	0.536
•Relations with the other industries	0.704
•Internal management	0.809

The average list is too long to show here, but this research shows the special ones. The "relations with customers" is high in pre-investigation; however, from formal survey, the highest average in "strategic options" is "relations with other manufacturers in the same industry." With regard to in-depth interviews, collaboration is one of the competitive advantages of the industry, and to do strategic with the other manufacturers in the same industry can help firms to get economy scales and learn technologies from each other to help firms get new wide as on innovation.

#### A. Relations between Competitiveness and Strategic Option by CCA Authors and Affiliations

In order to examine H1, Canonical Correlation Analysis (CCA) is used in this chapter. There are no cause-result relations in CCA [1, 3, 15, 16, 17], only the correlations in the relations are noted.



The correlation between competitive advantages and strategic options is estimated in Table 5.33. Wilks  $\Lambda$  (5.07), Pillai -Bartlett trace V (4.23), and Hotelling - Lawley trace T (5.67) are all significant (0.000\*) [3, 4, 5, 18, 20].

Table 3 Analyzed Result of Canonical Correlation Analysis to the Japanese Transformer Industry

Model	Eigenvalue	Canonical Correlation	Canonical R-Square	F-Value	p-Value
Model 1	1.689	0.793	0.628	156.83	0.000*
Model 2	0.546	0.594	0.353	127.29	0.001*
Model 3	0.247	0.445	0.198	98.00	0.074
Model 4	0.009	0.094	0.009	50.00	0.801

Eigen value is calculated from the equation  $\rho_j / (1 - \rho_j^2)$  . [6,7,9] Table 3 shows Model 1 is significant and the eigen value is larger than Model 2-Model 1 is selected. The canonical correlation is 0.793; it means the cumulative percentage for Model 1 is 0.793%; meanwhile, canonical factor structure coefficient in this study is 79.30%. Canonical Factor Structure Coefficients and model is in Figure 4.

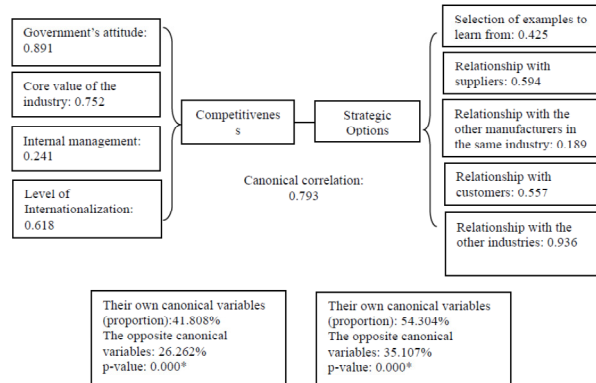


Fig. 4 Canonical Correlation Analyses to the Japanese Transformer Industry

Three factors: “government’s attitude”, “core value of the industry”, “the level of internationalization” and “internal management”, and “level of internationalization” can explain the dependent various-competitiveness 41.808%; the adequacy explains the competitiveness in this industry is 26.262%. And four strategic options could explain the dependent various-competitiveness 54.304%, the adequacy explained the competitiveness in this industry was 35.107%.

Moreover, the coefficient of “government’s attitude” is highest 0.819; and “relations with the other industries” is highest 0.936. From Figure 4, the government’s attitude is and the relations with the other industries are the two of the crucial factors to affect the competitive advantages of the industry.

The equation of estimative factors (competitive advantages) is 0.819+0.752+0.241+0.618.

And the equation of strategic options is  $0.594+0.189+0.557+0.936$ . And all of them are positive and significant.

## 5. CONCLUSIONS

From the analyzing result of CCA, we can see that Canonical correlation between competitive advantages and strategic options to the Japanese transformer industry is 0.793 and two p-values are significant. The notably result is that the relation between competitiveness and strategic options is verified. For the Japanese transformer industry, “government’s attitude” and “relations with the other industries” are important factors to affect their competitive advantages. And about the ranking of the importance to affect the competitive advantages and strategic options, the Japanese transformer industry is as follows: Competitive advantages: 1) government’s attitude, 2) core value of the industry, and 3) the level of internationalization. Strategic options: 1) relations with the other industries, 2) relations with suppliers and 3) relations with customers. This research suggests that the government should respect on this industry and the firms should focus on their core value: high technology and R&D in order to enhance their competitiveness.

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